

NOOK & CRANNY HOMEKEEPING™

Gold Membership

- CONTRACT -

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I, _____, agree to Weekly | Bi-Weekly service with Nook & Cranny Homekeeping, on this the ____ day of ____/2019. As a Weekly | Bi-Weekly member client, my membership will expire and be up for renewal on the ____ day of ____/2019.

Due morning of initial foundation clean:

1. As a Gold Member, my Initial Foundation Clean is free. However, any recurring sessions (weekly or biweekly) that will be performed during the same calendar month will be charged. Example: If your initial clean is performed on the 15th of the month and you have chosen the bi-weekly session schedule then you will pay for the first bi-weekly session that will be performed that same calendar month, on the 29th. On the 1st of the next calendar month the membership will be charged on the 1st for any recurring sessions to be performed.

2. Extra/Deep Clean Projects are not included in the free initial foundation clean offer and will be charged the morning of the initial clean.

As a member client I have been given the option to choose 2 of the 3 available Add-Ons to be performed during each recurring session:

1. Appliance/Countertop Polishing: \$25
2. Disinfecting: \$25 - \$65 (door knobs, cabinetry & faucet handles, light switches, remotes, home phone, toilet)
3. Deodorize: \$15 (upholstery, rugs/carpet, pillows)

Upon Renewal: When this current contract has expired, I have the option to renew and if renewed will be given 2 hours of complimentary extra/deep clean projects. I will also have the option to become a silver member or standard session to session client.

As a gold member client I acknowledge and agree to the following terms:

I. Payment for the calendar month's recurring sessions will be charged on the 1st of each month.

II. I will notify Nook & Cranny Homekeeping immediately if the credit card on file expires or is inactivated. Any lapse in my monthly membership cost could result in a \$50 cancellation fee.

III. There may be some months that contain 3 bi-weeklies, and 5 weeklies; depending on the month and the day my rotation falls on. My monthly membership fee will reflect that.

IV. My contract may be terminated before it's expiration date. However, if terminated in advance the original initial clean cost will be charged to the card I elected to be on file for automatic payments.

V. If I cancel or elect to skip a recurring session, there will be a one-time credit toward my following months membership. After the one-time credit, cancellations/skipped sessions will not be credited. I acknowledge that I have purchased a time-slot on Nook & Cranny Homekeeping's schedule, whether the session is performed or not. We, Nook & Cranny Homekeeping, will work with you, the client, to find a suitable time slot to perform a skipped or cancelled clean ASAP.

VI. If I would like to switch between session rotations (bi-weekly, weekly) my contract will be revised to reflect either a longer or shorter contract period.

VII. As a gold member client I will not incur rescheduling fees for rescheduling my session within the same week of the originally scheduled session. However, I acknowledge that Nook & Cranny Homekeeping's schedule may not accommodate my specific request.

Canceling Contract/Services:

VIII. I may cancel my contract. To avoid cancellation fees I must complete my contract AND give 30 days notice, even if I will not be continuing services beyond my contract's expiration date.

VIII. I acknowledge Nook & Cranny Homekeeping requires a 30-day notice of cancellation of services which will be applied to the contract cancellation policy. I may cancel my contract at anytime. However, if I cancel my contract without a 30 day notice I will be charged the full initial foundation clean value. If I do not give at least a 30 day notice of non-renewal when contract expires, I will be charged the standard pre-30 day cancellation fee outlined in Nook & Cranny Homekeeping's Policies (\$50).

VIII. If I want to cancel my contract immediately (without a 30 day notice) I will be charged the full amount of my initial foundation clean. If I give a 30 - day notice of cancellation I will be charged a pro-rated cancellation fee: a prorated amount for the value of my initial clean. The prorated amount will be calculated by dividing the initial foundation clean value over the number of cleans contained within your contract. The number of remaining cleans on your contract that will not be performed will determine your pro-rated cancellation fee. * At no time was the value of your initial clean being charged or added to the cost or invoice of recurring sessions.

